key findings

1. A total of 9.7% of customers have churned
2. From the skewness of graphs plotted, it is clear that the dataset contains outliers which need to be dealt with in order to be able to make
3. The churn rate is a little bit higher for customers without a contract

Speculations and suggestions:

* Some external factors must be the cause of customer churn.
* The client might want to ask feedback from their customers as it will help them in knowing the actual reason of churning.